

123 Seaboard Lane, Suite 101
 Franklin, TN 37067
 Tel: +1.615.577.1723
Coil Repair Direct : +1.615.577.1726
 Email: coils@radiologyonesource.com
www.radiologyonesource.com

Customer Coil Assessment Form

The typical turn-around time on most coil repairs is 24-72 hours. We offer two options for priority handling if needed.

Expedited Service Options: 24 Hour Turn-Around \$375 Extra 48 Hour Turn-Around \$250 Extra

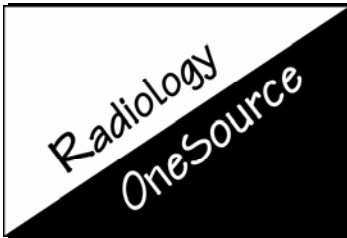
Ship to: Radiology OneSource – Resonance Innovation Coil Repair Center – 10957 Lake Ridge Dr., Omaha, NE 68136

Date:	PO #	Return Shipping Acct. #
Customer Name		
Address		
Contact Name/Telephone		

Part Number	Serial Number	Description		
MRI Field Strength	Frequency	MRI Model Name	Age	SN
Is the problem intermittent? <input type="checkbox"/> Yes <input type="checkbox"/> No		Comments:		

Please check the boxes below for the problems associated with this coil:

Artifact <input type="checkbox"/>	Dark Hole <input type="checkbox"/> Global Bright Area <input type="checkbox"/> Localized <input type="checkbox"/> Ripple Pattern <input type="checkbox"/> Shading <input type="checkbox"/>
Coil will not scan <input type="checkbox"/>	No Coil ID <input type="checkbox"/> No Signal <input type="checkbox"/> TR Fault <input type="checkbox"/>
Homogeneity (non-uniform) <input type="checkbox"/>	Fat Saturation <input type="checkbox"/> Poor Uniformity <input type="checkbox"/>
High Noise <input type="checkbox"/>	Grainy <input type="checkbox"/> Low Signal <input type="checkbox"/> Poor Contrast <input type="checkbox"/> Washed Out <input type="checkbox"/>
Mechanical <input type="checkbox"/>	Connector <input type="checkbox"/> Housing <input type="checkbox"/> Other:
Phased Arrays (Specify Section) <input type="checkbox"/>	

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Thank you for trusting us with the repair of your coil. We will make every effort to return your coil promptly.

Please return this form to coils@radiologyonesource.com or fax to 615.577.1122.

Upon receipt of this form, we will send you a flat rate price quotation for your repair.

It is important to pack your coil carefully for shipment in a sturdy box of adequate size and thick padding to protect it. Always insure your shipment.

Where to send your coil:

Radiology OneSource – Resonance Innovation Coil Repair Center – 10957 Lake Ridge Dr., Omaha, NE 68136

Please notify us of the tracking number at the time your coil is shipped and the method of shipment. We will log it as incoming into our system. Remember to include the coil serial number in your email of the tracking number.

What to send with your coil:

- One (1) copy of your coil assessment form inside the box with the coil and one (1) on the outside of the box
- One (1) copy of our quotation on the inside of the box with the coil
- Return shipment method preference and account number filled in on the assessment form

Please note: Shipping is your responsibility and is not included in the repair cost. If you do not have an account with Fed Ex or other carrier of your choice, we can bill you for the return shipment.

We will keep you informed on the progress of your repair.

You will receive an email once the coil arrives. Upon evaluation, we will notify you of the anticipated completion date. When your coil is repaired and ready to ship, we will notify you that it's on its way and provide the tracking information.

The majority of coils are repairable. You have a **ninety (90) day warranty period** on all repair work we do.

Upon occasion, a coil has been previously repaired or damage is so extensive that a repair is not possible. In this situation, we will always notify you immediately. If a complete rebuild of your coil is possible, we will provide a new quotation for this service. **Fully rebuilt coils carry a one (1) year warranty.**

If you have any questions, please do not hesitate to contact us at 615-577-1726.